

## **REFUND POLICY**

T'Marie Hair Care is dedicated in ensuring that our customers are satisfied with our products.

## ALL SALES ARE FINAL (no returns, exchanges, or refunds).

Refunds are not accepted unless you received an incorrect or damaged order. If your order was incorrect or damaged, please email admin@tmariehaircare.com within 48 hours of delivery. Please provide your full name, order number, and photo proof of incorrect or damaged product for a full refund. Refunds are typically processed within 3-5 business days.

## **CANCELLING AN ORDER**

Although we do not accept any returns or exchanges, you may cancel an order within 24 hours of placing it, before it has been shipped, or packed for shipment. You can cancel your order online or by reaching out to us at admin@tmariehaircare.com.