



# SHIPPING POLICY

The shipping carrier used is USPS.

## **PROCESSING TIME**

Please allow up to 1-2 business days to process your order.

## **SHIPPING TIME**

Shipping time is typically 2-5 business days once shipped. Please contact USPS for any issues with delayed delivery once your order has shipped.

We ship orders Monday through Saturday.

## **INCORRECT SHIPPING INFORMATION**

T'Marie Hair Care is not responsible for lost or stolen packages with a confirmed mailing address. The purchaser is responsible for providing the correct mailing address prior to placing an order. If you noticed that you entered an incorrect mailing address after placing an order, please email [admin@tmariehaircare.com](mailto:admin@tmariehaircare.com) with the correct mailing address before your order is shipped. Once your order has shipped, we will not be responsible for packages delivered to the incorrect address.

If your package is lost or stolen, please file a claim with USPS at <https://www.usps.com/help/claims.htm>

T'Marie Hair Care (virtual) address: 137 N. Oak Park Ave. 21 5 #1362, Oak Park, Illinois 60301

You will need this to file a claim.